

Brooke Withers Swim School



December 2016 Newsletter

We wish you a very merry Christmas and a happy new year!

Thank you for a wonderful year of swimming – we truly appreciate your support!
Regards, Brooke & the team

SWIMMING CARNIVAL

We will be holding one last swimming carnival for 2016, continuing from our last successful carnival. We will use this as a Christmas party for swimmers also, with a BBQ and prizes throughout the evening. Details as follows:

Date: Friday 16th December

Time: 5:45pm

Registration forms will follow. Due to the large amount of expected participants, and to allow for a smooth night, we will only be accepting pre-registration and won't be able to accept registration on the night.



SWIM SCHOOL APP NOW AVAILABLE!

The Brooke Withers Swim School APP is now available from *Apple Store* and *Google Play*. Please download our FREE APP to help provide you with further information and updates from around the school.

COFFEE SHOP CLOSED

From Monday 28th November our café will be closed. We apologise for any inconvenience, but due to unforeseen circumstances the closure was accelerated and earlier than expected. A very big thank you to Michael and Julie who have been running our coffee shop since early 2013 at our Brookvale pool. We wish them well in their future ventures.

We are currently advertising for new tenants for the coffee shop lease to commence in 2017, if you know anyone who may be interested please email brooke@BrookeWithersSwimSchool.com.au

MAKE-UP CLASSES

We feel our makeup policy of 10 classes per year is generous, compared to other schools and sports. We would like to remind all clients that to utilise your make-up classes you need to have all your fees paid up-to-date and be a current swimmer. You have the option to do this 10 times during an 11-month program. Make up classes CANNOT be used during HOLIDAY PROGRAMS, as these are separate programs.

SWIMDESK PARENT PORTAL

As mentioned in our earlier newsletters, we have now rolled out our parent portal system, known as SWIMDESK. We are very excited by this, and hope to provide you with ongoing up-to-date information and feedback on your child's lessons.

We understand one of the biggest issue parents face is the lack of feedback provided on your child's progress. We hope this will help to provide greater insight into your child's lesson and swimming abilities.

Due to on-going health issues, Rod's hours in the water have been reduced, and he will be doing the majority of assessing in the afternoons. We aim to have everyone assessed once a month at the least.

NB: Parent and Baby classes – As parents are given direct contact to the teacher throughout each class, as well as progression based on age and skill, these progressions will not yet be included. This is something we will be looking at including in the future. Squads will be also included at a later date.

IMPORTANT DATES TO REMEMBER

Sun 18th December 2016	BWSS OFFICE closes
Tue 3rd January 2017	BWSS OFFICE re-opens

2017 January Holiday Programs NOW OPEN:

Wed 4th January 2017 - Fri 6th January 2017	Week 1 (Price per child: \$64.50)
Mon 9th January 2017 - Fri 13th January 2017	Week 2 (Price per child: \$107.50)
Mon 16th January 2017 - Fri 20th January 2017	Week 3 (Price per child: \$107.50)

Mon 23rd January 2017 - Fri 22nd December 2017	NORMAL swim school program resumes
--	------------------------------------

For January lessons starting on Mon 23rd January 2017, you will be direct debited on a pro rata basis on the 20th January.

DIRECT DEBT PRICE STRUCTURE

- **Learn to Swim** \$89.00 / month
- **Aqua** \$75.00 / month (unlimited sessions)
- **Squads** 1 x week \$70.00 / month
2 x week \$130 / month
3 or more a week \$155.00

BWSS WEBSITE AND FACEBOOK

Please visit www.BrookeWithersSwimSchool.com.au for class cancellations, information, news and feedback.

Please *like us* on **facebook**.

We welcome all feedback (forms attached on our website) from our customers so we can continue to improve our services to meet our customers' needs or acknowledge the great work our staff are doing.

Kind Regards,
Brooke Withers, Director

Brooke Withers Swim School



Learn to swim... Love to swim!

Unit 6, 2 Daydream Street, WARRIEWOOD 2102

For more information telephone **9999 3446** or email warriewood@BrookeWithersSwimSchool.com.au
www.BrookeWithersSwimSchool.com.au